California DEPARTMENT OF TECHNOLOGY

Office of Technology Services

Network Implementation Unit/Network Engineering Branch
Statewide Telecommunications and Network Division
Systems Software Specialist II (Technical) $5,814 - $7,642
Will Consider: Systems Software Specialist I (Technical) $5,294 - $6,962
Permanent/Fulltime
Final File Date: 9/10/15

Who Are We?

The Department of Technology's Office of Technology Services (OTech) is one of the largest suppliers of information technology services to state, county, federal, and local government entities throughout California. Through the use of a scalable, reliable and secure statewide network, combined with expertise in voice and data technologies, OTech delivers comprehensive, cost-effective computing, networking, electronic messaging and training solutions to benefit the people of California. We are one of the few state entities with a state of the art Tier III data center.

The Statewide Telecommunications and Network Division provides a broad range of vital telecommunications, networking and consulting services to enable agencies and departments to utilize network technologies to better meet their business needs. Division staff works closely with external customers and internal service areas to provide voice, data, and video services through structured project management.

We provide excellent health benefits, generous vacation and sick leave accrual, exceptional retirement benefits, 11 paid state holidays, and two paid professional development days per year. We value the importance of your work life balance. As a result, many of our positions allow for telework, flextime, or alternate work week schedules. We are committed to growing all of our talented staff. This position is located in Rancho Cordova with free parking.

What You'll Be Doing…

Under the general supervision of the Network Implementation Unit Data Processing Manager II, the Systems Software Specialist (SSS) II (Technical) will act as a team leader and/or work independently as a high-level technical specialist on the more complex network installations and project assignments. This will include network planning, configuration, analysis and coordination with vendors, customers and other California Department of Technology personnel.

For a more complete job description, click on Systems Software Specialist II (Technical) or Systems Software Specialist I (Technical) to view the Duty Statements.

Who We're Looking For…

We're looking for dedicated, talented individuals who possess the following skills, abilities, and can work in the following environment:

- Excellent interpersonal, verbal, and written communication skills.
- Knowledge and understanding of the OSI model, various routed and routing protocols, and a tiered network model.
- Experience working with routers, switches, load balancers, content switches and firewalls.
- Strong technical and analytical skills.
- Ability to utilize complex information to identify and solve problems.
- Knowledge of Information Technology Infrastructure Library (ITIL) Service delivery and Service Lifecycle concepts and best practices.
- Ability to organize workload to meet changing priorities and effectively handle multiple assignments concurrently.
- Ability to provide good leadership and act as a mentor.
- Ability to present solutions with clarity and precision in written and/or graphic form.
- Ability to communicate and work productively with technical staff, vendors, OTech management, and OTech customers.
- Must pass a fingerprint background criminal record check completed by the Department of Justice and the Federal Bureau of Investigation.

How to Apply…

Interested applicants must submit a State application to:

CALIFORNIA DEPARTMENT OF TECHNOLOGY
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attn: De Ann/RPA # 14-272
Inquiries: Stephanie Davis, (916) 431-5636

When applying for a Job Opening, you must be sure to submit one state application per RPA #. You must indicate the RPA # you are applying for on your application; otherwise, your application will not be processed.

To be considered for the position of a **Systems Software Specialist II (Technical) or Systems Software Specialist I (Technical)** classification, you must first obtain eligibility through an examination process. Visit our Career Opportunities webpage at http://cio.ca.gov/About/Careers for information and instructions on the hiring process.

The Fine Print…

Applications will be accepted only from individuals currently at the **Systems Software Specialist II (Technical) or Systems Software Specialist I (Technical)** level, or applicants who have transfer or list eligibility. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. Training and Development Assignments may be considered. This recruitment may be used to fill multiple vacancies occurring in this unit for this classification within the next 60 days.